

Terms and Conditions
Petersfield Shopmobility (PSM)
Terms and Conditions of Hire - 2025

In consideration of PSM hiring me/us a powered wheelchair, wheelchair, scooter or any other equipment under the terms and conditions of the scheme, I/we hereby undertake to comply with the following:-

1. To take due care of the powered wheelchair, wheelchair, scooter or any other equipment whilst in my/our care and not to leave it unattended at any time, unless parked safely out of the way of pedestrians, immobilised or key removed as appropriate and secured to an immovable object. Any such period not to exceed 1 hour. When on hire overnight, all scooters/wheelchairs must be kept either indoors, or in a locked garage/shed, or if left in a locked car, to be covered so as not to be identifiable.
2. To exercise due care and attention at all times whilst using the equipment. To return all such equipment in good condition to PSM in a fit and clean state, at or before the agreed time.
3. To limit use of the equipment to me/us and no others.

I/we accept that I/we use the hired equipment provided by PSM at my/our own risk, and PSM accept no liability whatsoever for any injury, loss or damage suffered by me/us whilst operating or using any such equipment. I/we will report immediately to PSM all accidents/incidents occurring whilst the equipment is on loan to me/us.

Further Important Points

We have no rescue or recovery service. In the event of any failure of a scooter, wheelchair or any other equipment whilst on hire, we can only offer limited help, advice and guidance by phone during shop opening hours. Any collection/delivery costs are to be borne by the member of Petersfield Shopmobility who hired the equipment.

Telephone 01730 710474 (Weekdays 10 - 4 except Bank Holidays)

Our Insurance Company requires us to make you aware that in the event that you cause accidental injury or damage to a third party and they make a claim and any such claim is covered under any other insurance policy, they will only pay their share of the claim. You must tell us the name of the other insurer and their policy number.

We are unable to offer assistance with lifting and reserve the right to refuse to hire equipment to an individual at any time at the discretion of the trustees or volunteer on duty.

I/we acknowledge that PSM have given me/us adequate instructions on the safe operation of such equipment and I/we agree to comply with the Terms and Conditions of Hire and any operating instructions provided by PSM and its volunteer staff.