

Petersfield Shopmobility (PSM)

Terms and Conditions of Hire - 2026

In consideration of PSM hiring me/us a powered wheelchair, wheelchair, scooter or any other equipment under the terms and conditions of the scheme, I/we hereby undertake to comply with the following:-

- 1. All users of PSM equipment must first be an in-date Member of the scheme. The applicant must attend the shop in person and provide two means of identification. The fee for membership is currently £10 annually.***
- 2. Hiring of equipment is by payment in advance in person. Initially, the hire is for a trial period of no longer than two weeks. A handout of current fees will be provided and can also be seen on our website ~ shopmobility.net ~ which contains all details of the Charity.***
- 3. If renewal of a hire is required, it must be made in person by bringing the equipment back on the agreed day/date and by further paying for the rehire.***
- 4. Good care must be taken of the equipment when in use and when stationary for any period. It must not be left unattended; it must be locked up and inside or undercover when not in use in the daytime or overnight providing proper protection from theft, tampering and weather conditions.***
- 5. All equipment hired must be returned in a clean, working and undamaged condition.***
- 6. The equipment shall only be for the use of the person hiring.***

Further Important Points

We are unable to help with lifting and reserve the right to refuse to hire equipment to an individual at any time at the discretion of the trustees or volunteer on duty.

We have no rescue or recovery service. If any equipment fails whilst on hire, we can only offer limited help, advice and guidance by phone during shop opening hours **(Weekdays 10 - 4 except Bank Holidays)**. Any collection or delivery costs are to be borne by the Member of Petersfield Shopmobility who hired the equipment.

Call Shop ~ 01730 710474

If the Shopmobility user causes accidental injury or damage to a third party, the user must obtain the name of the other insurer and their policy number.

I/we acknowledge that PSM have given me/us adequate instructions on the safe operation of such equipment and I/we agree to comply with the Terms and Conditions of Hire and any operating instructions provided by PSM and its volunteer staff. I/we accept that I/we use the hired equipment provided by PSM at my/our own risk, and PSM accept no liability whatsoever for any injury, loss or damage suffered by me/us whilst operating or using any such equipment. I/we will report immediately to PSM all accidents/incidents occurring whilst the equipment is on loan to me/us.

Signed.....

Membership Number..... Date.....

NB ~ When a person is joining on behalf of another person, preferably both should sign, but if not possible, then the person applying for Membership should sign on behalf of both.